



## **NAVO NEWS**

**Fiona Simpson—Chief Executive**  
Lesley Crocker—Team Admin Assistant



Welcome to the 100th edition and our new look newsletter. We would also like to let you invite you to take a look at our new look website which can be found at [www.navo.org.uk](http://www.navo.org.uk)

### **GOODBYE & HELLO**

We would like to extend a very warm welcome to NAVO to Zoe Fenwick who is our new Nottinghamshire LAA VCS Partnership Officer. You can read more about Zoe on the Voluntary Sector Partnership pages.

We would like to say goodbye to Jennie Mann who was our Equality & Diversity Officer. Jennie left NAVO in September to take up a new post at the Nottingham Trent University.

### **ANNUAL GENERAL MEETING**

NAVO will be holding its Annual General meeting on Wednesday 11th November at 1.00pm.

Venue will be the Assembly Rooms, County Hall, West Bridgford Nottingham NG2 7QP.

If you would like further details then contact NAVO on 01623 651170 or email [info@navo.org.uk](mailto:info@navo.org.uk)



## **MANSFIELD CVS — Newsfile**

As you will be aware we have been producing a Mansfield CVS newsletter “Newsfile” for some years. The format has not changed for some years and it is beginning to become less relevant to our stakeholders and partners so the time has come to revitalise it.

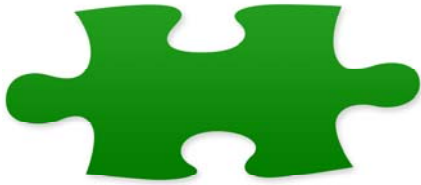
Newsfile is to become more outward facing and in so doing of much more interest to those people who receive it. Newsfile will now have a number of sections:

- Partnerships – Our public sector and other partners items of interest
- Local Groups – Information and updates from a range of local groups
- Take Part – A page devoted to our Take Part programme
- Funding—The latest funding information
- Policy – Policy updates
- Events – A diary of community events across Mansfield
- Training - Training opportunities
- CVS—What CVS is doing and the staff team
- Governance -Articles from our Directors

As you can see there is a section where we hope to include the view from the board and from our partners and I hope you will feel able to contribute. The aim is to get the first edition out in November and use this as an opportunity to test the practicality of the idea.

Further details contact Mansfield CVS, Telephone 01623 651177.





Sally Moorcroft— Strategic Manager  
Tracy Mullaney—Development Officer  
Dawn Moore—Admin Support

## **Families, Children & Young People Team News**

### **FC&YP CONFERENCES**

This year to make it easier for you to attend depending on your location, the FC&YP conference will take place on the following 2 dates: -

- Tuesday 1st December 2009 9.30am - 3pm at Pleasley Landmark – Pleasley ,Mansfield
- Wednesday 20th January 2010 9.30am - 3pm at The Denewood Center – Bilborough

Full details of Agenda and speakers will be distributed Mid October and will be made available on <http://www.navo.org.uk/families-children-and-young-people/events/>

### **NSCB e-learning**

Nottinghamshire Safeguarding Children Board is offering E-Learning opportunities.

- Do you work with Children and families in Nottinghamshire?
- Have you attended introduction to safeguarding children knowledge?
- Do you need to update your safeguarding children knowledge?

The module covers:

- Categories of abuse and neglect
- What to look for
- What to do if you suspect abuse has occurred.

For further information please use this link

[http://www.navo.org.uk/downloads/documents/E-Learning\\_NAVO\\_flyer\\_Oct09\\_v21.pdf](http://www.navo.org.uk/downloads/documents/E-Learning_NAVO_flyer_Oct09_v21.pdf)

### **PARENT NETWORK**

The Nottinghamshire **Parents' Network** is your opportunity to tell us what you think about local family services. The Network has seven district groups that discuss local issues so that we can begin to understand how the services we deliver across Nottinghamshire are working for you and, even more importantly, how they can work better for you.

To view dates for November / December Nottinghamshire Parent Network meetings please see link below



[http://www.navo.org.uk/downloads/documents/Parent\\_Network\\_Meeting\\_dates\\_Autumn\\_2009.pdf](http://www.navo.org.uk/downloads/documents/Parent_Network_Meeting_dates_Autumn_2009.pdf)

visit the Nottinghamshire County Council Website  
<http://www.nottinghaormshire.gov.uk/home/learningandwork/caringforchildren/parentzone/pzhaveyoursay.htm>

## **JSNA**

JSNA – Joint Strategic Needs Assessment

In order to inform and form the planning of the 2011-14 Children's Plan, a Joint Strategic Needs Assessment will have to be produced by the end of May 2010.

The key questions that need to be asked of stakeholders initially are:

- Do we have the correct 'potential indicators' under each theme (chapters 2-6)?
- Do we have the correct vulnerable groups in chapter 8?
- What issues are emerging as new areas of need?
- What data (hard and soft) is out there which could inform our planning?

We are particularly keen to pin down 'unmet' need, as we cannot plan for commissioning without knowing where need is not being met.

**It is essential that you have your say, so please make the most of this opportunity by completing the template and returning to the Forum team by Friday 5<sup>th</sup> November 2009.**

For further information please see link below <http://www.navo.org.uk/downloads/documents/091007jsnaplan.pdf>





Annette Warren—Gypsy & Traveller  
Liaison Officer

## Gypsy & Traveller News

My name is Annette Warren and I have worked for NAVO for just over eighteen months now in my role as the Gypsy and Traveller Liaison Officer for Nottinghamshire.

A large area of my work has been around taking the lead in improving relationships between the Gypsy and Traveller Communities of Nottinghamshire, local statutory and voluntary agencies and the wider community.

I am presently working with the Notts Gypsy Liaison Group to identify an Action Plan for its work and to look at how it fits into the wider LSP and LAA structure within the County to ensure that the group has a Countywide focus.

As Chair of the Notts Accommodation Monitoring Group we are presently updating the Accommodation Needs Assessment to include monitoring of unauthorised encampments and ensuring consistency in recording details of caravans in the districts to give an accurate count.

### **“Travelling Forward against Hate Crime- Know it, Report it, Stop it”**

This Government funded local project will cover the County. They are looking at producing a DVD to enhance awareness raising sessions to be delivered to a wide arena of frontline services/agencies.

The aim is to challenge the negative perceptions and myths that are commonly held about Gypsies and Travellers, which when intensified can lead to difficulties with community cohesion and incidents that are all too often not reported that can escalate.



## Awareness Raising Conference October 2009

A recent awareness raising Conference held at Rufford Mill on the 1<sup>st</sup> October to help delegates develop a better understanding of Gypsy and Traveller Issues.



Presentations on Accommodation Needs, Loss of Identity, Discrimination, Current issues and Health Needs were followed by a session of Speed Dating. This latter session gave an opportunity to discuss the issues in smaller workshop settings and these were facilitated by both members of the Travelling community and support/liaison workers.

A conference report will be available soon but initial feedback has been very positive.

Due to the event being heavily oversubscribed, the planning group hope to be able to repeat the event in 2010, subject to funding

## PUBLICATIONS

Recent interesting publications are the Good Practice Guide on Management of Gypsy Traveller Sites which can be downloaded free of charge at:-

<http://www.communities.gov.uk/publications/housing/sitemanagementguide>

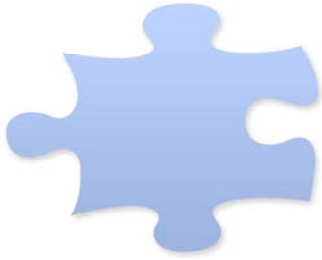
Also a recently issued update on Gypsy Traveller Policy can be accessed at

<http://www.communities.gov.uk/publications/housing/sitemanagementguide>

Based at NAVO I can be contacted on 01623 664544 (Direct Line)

Mobile 07507 841524 or email [annette@navo.org.uk](mailto:annette@navo.org.uk).





Richard Morley

## **Independent Advisory Groups News**

### **Independent Advisory Groups (IAGs)**

Nottinghamshire County Council and NAVO are working together to establish a framework for involving the community to ensure that equalities are taken in to account in the design and delivery of services. The framework comprises six Independent Advisory Groups and the Nottinghamshire Diversity Forum.

The IAGs cover the following themes:

- Age
- Disability
- Sexual Orientation
- Gender
- Religion or Belief
- Race and Ethnicity

### **Independent Advisory Groups**

- advise the County Council and other partner organisations about the design and delivery of services
- identify priorities, issues and concerns
- become a source of information, expertise, support etc.
- develop wider influencing roles

### **Nottinghamshire Diversity Forum**

The Forum pulls together the IAGs, including by assuring the quality of the process and evaluating its impact. It looks at a broader range of issues and involves a wide range of partners and stakeholders as well as representatives of each IAG.

Further details email [richard@navo.org.uk](mailto:richard@navo.org.uk)





Kevin Cooper—Information and  
Knowledge Manager

## Nottinghamshire Infrastructure Consortium News

### INTRODUCTION

For those readers who may not be familiar with the work of the Nottinghamshire Infrastructure Consortium (NIC) here is a brief introduction. The NIC is formed from a group of infrastructure organisations providing support to front line voluntary and community services within Nottingham and Nottinghamshire. It was established to respond to the Government's ChangeUp initiative by improving the capacity, quality, and accountability of infrastructure organisations across the county. This agenda runs through to 2014, therefore the NIC is engaged in a long term process of change and improvement. NIC membership is open to any infrastructure organisation based in Nottingham or Nottinghamshire. There are consortia in other counties and there is a regional consortium for regional groups.

The Consortium has a Coordinating Group that oversees a number of projects and supports the work of the NIC itself. The leads for the NIC are Claire Rintoul at Nottingham CVS and Fiona Simpson at NAVO. The Consortium Coordinator is Kevin Cooper, who is based at NAVO.

At present the NIC is overseeing a number of new projects which will provide benefits to the members over the medium term. Details of a the latest are provided below. For more information about the NIC and membership contact **Kevin Cooper** at NAVO. Telephone **01623 664801** or email **kevin@navo.org.uk**

### NEW NATIONAL LOTTERY PROJECTS

Following successful applications to the Basis 2 fund of the National Lottery, two new projects with close links to the NIC began over the summer.

The Nottinghamshire Funding Advice Service is a partnership project, instigated by the NIC and led by the Nottingham Council for Voluntary Service (NCVS). The aim of the project is to provide a 'hub style' funding advice service that is instrumental in improving the quality and consistency of funding advice for all voluntary and community sector organisations within Nottingham City & Nottinghamshire. The service is designed so as not to replicate existing provision, but to ensure that



there is a consistent service across the county.

This is to be done by creating a central 'Funding Advice Service' hub. The new service will benefit infrastructure and front-line organisations by providing a single point of contact for up-to-date information and advice on available funding, sign posting to support organisations etc. Infrastructure organisations will also benefit from support, online information, training and membership of a county wide network of funding advisors. The project will continue for three years. For more information contact Nottingham CVS. Telephone **0115 9349548** or email **helpdesk@nottinghamcvs.co.uk**

The other project is a regional IT project led by one of the NIC member organisations - PurpleZebra. The project will provide a package of support for IT systems in use by infrastructure via health checks, training, IT workshops, follow-up visits and ongoing technical support.

Follow up visits will promote good practice and provide signposting to other specialist support, funding opportunities for IT development, and improve planning and budgeting for ICT. Alongside the visits, advice and support will also be provided via other means including the web, email and telephone.

Initially targeting 45 infrastructure organisations across the region, it is anticipated that as the project progresses that more organisations will be able to get on board for some or all of the services. Another objective is to extend a similar level of support to frontline groups. The project will be delivered by a number of partners from across the region who bring considerable experience and knowledge of the ICT needs of the sector.

For more information contact **Andrew Tristram** at PurpleZebra. Telephone **01623 819165** or email **andrewt@purplezebra.org.uk**

### **THE DIAMOND LEADERSHIP PROGRAMME**

The Diamond Leadership Programme is a 12 day leadership programme delivered over 2 years. Aimed at senior managers and 'rising stars' within organisations, It has been funded through Capacitybuilders and has been created to specifically address the challenges and opportunities facing the voluntary and community sector.

Leading a third sector infrastructure organisation is a challenging role, they are expected to work at the highest strategic level, they have to meet the sometimes contradictory needs of funders and users and they have to support and give voice to the concerns of an extraordinarily diverse sector - and all this with often inadequate resources. Senior managers roles within these organisations demand a wide range of skills and can be quite stressful. The Diamond Leadership Programme will develop the skills and capabilities of senior managers and chief executives to both work and grow in this environment, with consequent



benefits for the organisations they oversee.

This programme uniquely brings together three providers with different but complementary approaches to leadership development. Red Gem brings an understanding of the sector and experience of public sector leadership development programmes, Insight 1st how to understand and apply how we think, and Awareness in Action how to develop self awareness as a means of bringing all this together.

The full document is available at <http://www.diamondleadership.co.uk> or you can contact Mansfield CVS on **01623 651177**, email [info@mansfieldcvs.org](mailto:info@mansfieldcvs.org)

## **QUALITY STANDARDS**

The NIC is concerned that the adoption and implementation of quality standards should be encouraged throughout voluntary and community sector. In a period of rapid change and with potentially severe cuts in the core grants of many organisations, it is more important than ever that groups can demonstrate to key stakeholders and sponsors that they operate to a guaranteed level of quality in all that they do.

The Quality Improvement Group (QIG) has now been set up by the NIC to drive forward the development and use of recognised quality standards within infrastructure organisations. The group is looking for the implementation of agreed quality standards, benchmarking and performance improvements across all Nottinghamshire local infrastructure organisations and their members, but has a specific focus on NIC members. The ultimate aim of the plan is to ensure 90% buy in by local infrastructure organisations to commit to the quality process, with 80% implementing an active quality improvement programme. For more information contact **Linda Fitzgerald** at Rural Community Action Nottinghamshire. Telephone **01623 727603** or email [lfitzgerald@rcan.org.uk](mailto:lfitzgerald@rcan.org.uk)





Zoe Fenwick —Nottinghamshire LAA VCS  
Partnership Officer

## Voluntary Sector Partnerships News

Hello!

Allow me to introduce myself, My name is Zoë Fenwick, I am the Nottinghamshire Voluntary & Community Sector Partnership Officer. I am also the newest member of the team here at NAVO. I joined the team late September and am still very much finding my feet. I previously worked in the public sector, for the majority of my working life, however I have also spent an intensive period working with vulnerable adults and the elderly.

Here at NAVO I have been lucky enough to have been given some very exciting work to cut my teeth on. My first project is to help deliver the Nottinghamshire Compact Plus Agreement.

The aim of the Compact is to encourage effective working relationships and good practices between statutory and public sectors and the thriving third sector here in Nottinghamshire. It is a tool to be used by all of us. I hope that by actively promoting the Compact we will be able to encourage the Voluntary sectors and Statutory Sectors to champion a Compact way of working and promote this way of working across all partnership activities.

The Compact agreement has been implemented already across the country following a Whitehall directive. Other counties have recorded some fantastic results following implementation of their Compact agreements. I am positive that Nottinghamshire will be no different.

I am delighted to say that the "Roll-out" will start on the 11<sup>th</sup> of November, with a presentation at County Hall in Nottingham. Following this I hope to meet with you all to discuss what the Compact means to you, and how it can be used to help you and your organisation flourish. In the mean time, if you want to contact me to discuss anything please do, Just remember I am new, so go easy on me! Email: [zoe@navo.org.uk](mailto:zoe@navo.org.uk) Tel: 07507 841 521.

I cant wait to meet you all!

**Compact**  
working together better together



Enhancing Voluntary & Public Sector Partnerships in Nottinghamshire



## Calendar and Events

### NOVEMBER 2009

2 November. *Religion or Belief Independent Advisory Group.*  
9.30am-1.00pm. County Hall, West Bridgford, Nottingham NG2 7QP

11 November. *Compact Re-launch*  
9.30am-12.30pm. Assembly Rooms, County Hall, West Bridgford, Nottingham NG2 7QP

11 November. *NAVO AGM*  
1.00pm-1.30pm. County Hall, West Bridgford, Nottingham NG2 7QP

18 November. *Mansfield Parent Network*  
1.00pm-3.00pm. St Peter's Centre, Church Side, Mansfield, Notts NG18 1AP

20 November. *Rushcliffe Parent Network*  
9.30am-11.30am. West Park Sports Pavilion, West Bridgford, Nottingham NG2 7JE

### December 2009

1 December. *Families, Children & Young People's VCS Conference*  
9.30am-3.00pm. Pleasley Landmark, Pleasley NG19 7SP

2 December. *Ashfield Parent Network*  
9.30am-11.30am. The Summit Centre, Pavilion Road, Kirkby-in-Ashfield, Notts NG17 7LL

3 December. *Broxtowe Parent Network*  
10.00am-12.00midday. The Pearson Centre, 2 Nuart Road, Beeston NG9 2NH

9 December. *Gedling Parent Network*  
10.00am-12.00midday. Richard Herrod Centre, Foxhill Road, Carlton NG4 1RL



## December 2009

11 December. *Families, Children & Young People's Forum.*  
10.00am-12.00midday. Venue to be confirmed

11 December. *VCS Safeguarding Adults Event.*  
10.00am-2.00pm. Venue to be confirmed.

14 December. *Bassetlaw Parent Network.*  
10.00am-11.30am. The Crossings, Newcastle Street, Worksop S80 2AT

16 December. *Newark & Sherwood Parent Network.*  
10.00am-12.00midday. The Holy Trinity Centre, Newark NG24 4AU

## January 2010

20 January. *Families, Children & Young People's VCS Conference.*  
9.30am-3.00pm. Denewood Centre, Bilborough, Nottingham NG8 3DN  
Bridgford, Nottingham NG2 7JE

